



Quality Assurance Statement

24/7 Concrete & Aggregates (the 'Company') has a policy to supply and install all goods and services to the highest standards.

It is our policy to do all that is reasonably practicable to:

- Ensure all work is completed to the highest standards
- To only supply goods from high quality sources
- To check all works, goods, and services for high standards before signing off to the client

It is our policy to:

- Have each job signed off by a supervisor or foreman before hand over to the client.
- To have a formal complaints procedure in place, which is dealt with by the Director to ensure customers receive the high standard of workmanship they expect.
- Purchase all goods and materials from reputable sources and check for quality before fitting.
- All agreed standards when contracts are exchanged are upheld in all elements of the work.
- That the client must sign off on the standard of the work before full handover is made

24/7 Concrete & Aggregates, take pride in the quality of our workmanship and finishes. All issues regarding quality are dealt with, and an amicable outcome reached within 28 days of a complaint being raised.

Name: Steffie Vause

Position: Director

Date: September 2023

Signed: S.Vause